

## SOLUTIONS FOR HEALTHCARE

Get the essential IT services that maximize cost-efficiency and productivity for your employees while offering the highest levels of privacy and security to protect patient data as mandated through HIPAA.



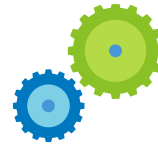
*Highest levels of privacy and security to support HIPAA and HITECH regulations*



*Mobile device management to protect data*



*Trusted provider for many types of healthcare organizations*



*Admin tools to streamline IT management and security*



*Reliability and support with a 99.999% uptime guarantee*

Healthcare organizations are under more pressure than ever to deliver results cost effectively. LR Associates, Inc. Compliance and Security plan offers powerful capabilities that support clinics, practices, hospitals and other organizations as they strive to comply with regulations, absorb new patients while maintaining quality care, and hold the line on costs.

LR Associates, Inc. services are designed to meet the privacy and security requirements for Protected Health Information (PHI). Our policies, procedures, technologies and services are audited by a third-party to validate conformance with HIPAA privacy and security requirements, and Intermedia will execute a HIPAA Business Associate Agreement with Covered Entities.



## START WITH OUR COMPLIANCE + SECURITY PLAN

Compliance and Security plan address the HIPAA HITECH Act and are complemented by HIPAA Business Associates Agreements to comply with the 2013 HIPAA Omnibus Rule.



### Hosted Exchange

Get HIPAA compliant, fully mobile email, calendar and contacts for your doctors and staff.



### McAfee Email Defense Suite

Get comprehensive email protection from a global leader in IT security. Includes McAfee Advanced Email Protection, McAfee Data Loss Prevention and McAfee Email Continuity.



### ConnectID single sign-on and identity management

Enforce and control strong password policies across your web apps for appointments and patient records. Get single sign-on and identity management capabilities to secure your entire cloud with 2FA, the strongest industry-standard authentication protocol.



### PC Backup

Make sure your doctors and staff can recover quickly from hard drive failures and lost or stolen laptops.



### Encrypted Email

Automatically encrypt outbound email if it contains PHI. Enforce compliance with pre-defined policies and rules, reducing human error and minimizing security risk.



### Email Archiving

Archive and encrypt internal and patient email automatically and securely. Retain tamper-proof records for auditing purposes and document retention to comply with regulations.



### ShareSync file sync and share

Get HIPAA compliant access to patient files from any device, anywhere. Securely share and manage ePHI documents and folders, even in a virtual office environment.

## ADD THESE SERVICES TO ENHANCE YOUR SOLUTION



### Hosted PBX

Experience enterprise-grade phone service with conference calling and automatic call forwarding. Use the softphone mobile app to dial from a mobile device as if you were sitting at your desk.



### Lync Secure Chat Standard edition

With Lync secure instant messaging, get quick answers while multi-tasking, or ensure privacy in an open environment.

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LR Associates, Inc. – Effective Internet Solutions

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SECURITY AND RELIABILITY THAT GOES ABOVE AND BEYOND THE COMPETITION



**Privacy and security** to support HIPAA and HITECH regulations for Protected Health Information.

- Independent third-party auditing with an evaluation (HIPAA AUP) for conformance with HIPAA data privacy and security requirements
- BAA addendums available for Covered Entities as required by HIPAA
- Annual SOC 2 Type II audit.



**Dedicated Security Team** with certified security experts.

- A dedicated, full-time security staff who are certified in information security
- Covers all aspects of security, including log and event monitoring, incident response, managing intrusion prevention systems (both host and network), perimeter defense, service and architecture testing, and source code reviews.



**Admin tools to streamline IT management and security.**

- Centralized control over users and services and granular configurability.
- Admins can quickly provision, de-provision and configure security controls, and also delegate setup and management to non-specialized staff.
- Single sign-on technology that comes with all **LR Associates, Inc.** applications safeguards sensitive financial and customer data and web-based applications.



**Trusted provider** for many types of healthcare organizations.

- Dental Select
- Easter Seals
- Massachusetts Dental Society
- SEIU Healthcare
- St. Joseph's Treatment Center
- And many more



**Reliability and support you can count on.**

- With **LR Associates, Inc.**'s 99.999% uptime guarantee, you can access your cloud services when needed, staying connected and productive.
- Receive 24/7 phone and chat support any time you need expert help.



**Mobile device management and security.**

- Purposefully built to protect data wherever it is accessed.
- Our email system includes mobile security controls and policy enforcement for the admin including remote wipe for employees with mobile devices.