

What you receive if a message is encrypted

Note: If a message should NOT REQUIRE encryption, it is routed directly to the recipient unchanged.

What causes your message to be encrypted:

- **Activation 1 (Force Encrypt)** - Typing the words "**Secure:**" or "**Encrypt:**" will trigger a secure message delivery.
- **Activation 2 (Content Encrypt)** - All of your outgoing message are automatically tested to determine if there might be HIPAA protected information included. If HIPAA Policy triggers are activated, the message is sent securely.

VALID ONLY when using:

1. LRA App for HM5 - POP/IMAP optional adder , or
2. LRA Outlook Web Access, or
3. LRA Full MS Exchange

How your informed that your recipient is receiving a secure message:

- **If your message is encrypted** - You the sender will receive a 'Your message was encrypted' email (see below). This email has VERY USEFUL information about encrypted message, such as subject, date and time.

Your email has been encrypted.

noreply@serverdata.net

To: ComForCare Corp.

Encrypted Mail Gateway - Message Encrypted

The following message has been encrypted and sent to the recipient(s).

| | |
|----------|----------------------------------|
| Subject: | Secure: - RE: Test of Attachment |
| Sent: | 2014-09-07 09:49:25.0 |